

# Happy, healthy & safe

## A parent's guide to keeping children safe when they are not in school

While we are not open as normal, our children's safety and wellbeing remains our top priority. If you are concerned *in any way* that a child or young person is at risk of harm please do act upon it.

In the coming weeks, contact with school will be limited for many families. There will, however, always be at least two members of the senior leadership team available as well as our pastoral team. They are all trained DSLs (Designated Safeguarding Leads). Your main options are:

- Telephone Nelson Infant School on 01603 620344 or Wensum Junior School on 01603 620870 and ask to speak to a DSL
- Email [office@nelson.norfolk.sch.uk](mailto:office@nelson.norfolk.sch.uk) or [office@wensum.nelson.norfolk.sch.uk](mailto:office@wensum.nelson.norfolk.sch.uk) with your message marked URGENT Confidential FOA DSL. Please request a call back from a DSL

Alternatively you can seek support from Children's Services at Norfolk County Council by contacting CADS (Children's Advice and Duty Service) on 0344 800 8020. CADS is a team of experienced social workers, police and health professionals ensuring the safety of children and vulnerable adults in the community. If you consider the incident to be an emergency then call 999.

Lastly you can access information and resources from Norfolk County Council's Safeguarding Children Partnership via the following link:

<https://www.norfolkscb.org/parents-carers-community/where-to-go-to-get-help/>

During these challenging times, we will do everything we can to support our families. If you need anything then please get in touch. If you are worried about anything relating to a child then please act upon it.

Victoria McConnell  
Headteacher  
Nelson Infant School and Wensum Junior School